

# Mrs. Lucci's Resource Centre Annual Report 2020-2021



Mission Statement  
Helping to foster the wellbeing of the community and  
the people in it.

## **BACKGROUND INFORMATION**

Mrs. Lucci's Resource Centre is a non-profit organization operating in the community of Lac du Bonnet. Currently we offer programming through Healthy Child Manitoba and Dept of Families (CLDS) Adult Services. We operate 2 second hand stores, one for clothing and children's items, and the other for furniture and housewares. We also offer space to the following;

- a) Sunrise Alternative Learning Program (renter)
- b) Provincial health Inspector (renter)
- c) Child and Family Services (renter)
- d) IREHA – Family First and Healthy Baby (renter)
- e) AFM (free space)
- f) Family Therapy Counselling (free space)

Mrs. Lucci's is located at 76 Third St. The building is approximately 4,500 square feet. The main floor consists of; a 1,055 sq ft second hand store, 422 sq ft café, 331 sq ft kitchen, 361 sq ft multipurpose room, plus a central resource centre space. There are five offices upstairs.

Mrs. Lucci's also owns a house at 76 Third St, which is used for the Adult Day Program. We rent space (approx. 2000 sq ft) at 67 Park Ave for our second hand furniture and housewares store.

Mrs. Lucci's operates with a Board of Directors made up of broad community representation. The Board meets on average four times/year.

### **Board of Directors**

Linda Rowbottom – Chairperson

Teri Usackis – Vice Chairperson

Gail Nesbitt – Member

Penny Osis - Member

Norma Hrysio – Member

### **STAFF**

Karen Kost – Executive Director of Resource Centre, ALP classroom teacher

Kristin Easton – Alternative Learning Program Coordinator

Torrie Ferens – Community Outreach Worker

Janice Enright – Executive Assistant, HCM Program Coordinator

Kim Trapp – Adult Supportive Living Program Coordinator

## **VALUES**

To fulfill the organization's mission, and to ensure a safe and trusting environment, Mrs. Lucci's is guided by a set of seven operating principles or values. We feel that these values have and will always be an essential part of our past and future success.

- 1) Wellbeing – We encourage and support a balanced, healthy lifestyle.
- 2) Humor – Laughter is highly valued in our organization. It builds rapport and trust in our relationships, and it helps maintain wellness and balance at work.
- 3) Teamwork – We combine our strengths and assist each other to foster success.
- 4) Learning – Our strength comes from information, knowledge, and learning.
- 5) Respectful – We strive to be accepting and tolerant of all people.
- 6) Empathy – We support every individual by being open minded and caring.
- 7) Quality Programming – We offer programs that are responsive to the diverse needs of the community.

## **Resource Centre Philosophy**

1. To work in partnership for all ages and with all agencies to improve the social support networks of all community members.
2. To work with parents and children, striving to enhance all children's potential for success through healthy early childhood development.
3. To create an environment that will improve an individual's success within the various educational settings.
4. To work with caregivers and the community to create sheltered work environments and lifelong learning opportunities for vulnerable individuals.
5. To be a self sustaining, accountable and genuine organization with a strong human resource base.

## **Profit Sharing Program**

Mrs. Lucci's continues to offer the Profit Sharing Program to organizations and service groups in Lac du Bonnet. Volunteers work in the second hand stores and receive a donation to their organization. Times and days of volunteering changed to include only Saturdays. To date Mrs. Lucci's has given \$269 790 back to the

community. During this fiscal year the following organizations have worked in the stores:

Garden club	Curling Club	Pioneer Club
Historical Society	Food Bank	Abundant Life
Library	Luthern Church	Catholic Ladies
Pioneer ladies	Two Rivers Seniors	LdB Trails Association
Christmas Hamper	Fire and Water	Agassiz Garden Club
River Side Quilters		

This year, in addition to the volunteer component of our Profit Sharing Program, we donated to the following organizations:

Lac du Bonnet Personal Care Home	\$2000
Lac du Bonnet Christmas Hamper	\$1000
Lac du Bonnet Youth Centre	\$1000
Lac du Bonnet Arena	\$1000
Lac du Bonnet Library	\$1000
Centennial School Outdoor Rink	\$1000
Hero's Alliance Family Therapy	\$11 115
Lunch is on Us Program	\$2000

## **Programming**

### **1) Healthy Child Manitoba**

Due to the pandemic, all in-person programming normally offered at the elementary school and the Resource Centre was suspended. Staff continued to support community members through telephone contacts, zoom meetings, social media, off site and outdoor meetings, etc

Food security became a more pronounced issue in 2020. The Resource Centre received an invitation to deliver a new program funded by Direct Farms Manitoba. Twenty five individuals and or families who would not otherwise afford, are given currency to access fresh produce and meat at the farmers market. Recipes and education rounded out the program.

### **2) Adult Services**

Due to the pandemic, all programming followed strict guidelines. For mental health reasons clients were allowed to participate one on one. With the exception of six weeks, the stores remained open and clients enjoyed the

opportunity to see people in a safe and protected environment. Clients supported independent living needs were met throughout the pandemic.